



## Return of DILO devices

Before returning your Dilo equipment to us, we request that you inform us if the materials/ substance you have been using in the equipment are hazardous.

The reason for this request of information is necessary for the safety of our technicians. They must have prior knowledge of what has been used so as they can apply the necessary procedures to carry out work safely on your device.

Before you return your equipment we would ask that you contact Dilo by completing the following form. Once this is done, you will receive a form from us stating a "return authorization"/RMA number.

Please attach this form to the device which you require to be returned to DILO

Please note, without a RMA-number, we would not be able to proceed with your device once received at our DILO site and this will cause delays. Furthermore, this number has to be on all documentation relevant to your device i.e. packing lists, purchase orders, etc...

We thank you in advance for your cooperation.

Please return to:  
DILO Armaturen und Anlagen GmbH

E-Mail: [repair@dilo-gmbh.com](mailto:repair@dilo-gmbh.com)

### Point 1: General informations

**Customer address:**

Company:

Contact person:

Address:

Country:

Phone:

E-Mail:

**Delivery address:** (if different from customer address)

Company:

Contact person:

Address:

Country:

Phone:

E-Mail:



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### Point 2: Details about the device

Type:

Year of construction:

Serial-no.:

Operating voltage:

Reason for returning:

Repair

Maintenance

Retrofit

Calibration

Error description/Failure reason

### Point 3: Information on possible contamination of the device

Yes

No

Has the device/component been filled with any other gas than SF6?

If **yes**, which gas has been filled in?

Does the device/component contain any SF6 decomposition products?

Does the device/component contain any other decomposition products?

Can the device be opened safely?



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### Point 4: Legally binding confirmation

I herewith guarantee that the details specified are true and complete. The dispatch will be in accordance with the appropriate regulations covering Packaging, Transportation and Labelling of Dangerous Substances.

Name:

Date:

Signature: