



Returning DILO Devices

Before returning your DILO device to us, it is imperative that you inform DILO if the substances used in the equipment are hazardous to health. This information is critical for the safety of our employees. They are decisive for the procedures that we apply when carrying out the work on your device.

Before your device is sent to us, we respectfully ask that you contact DILO by returning the completed declaration form to us. Once this has been completed, you will receive from us a form with a return authorisation number attached. Please attach this form to the equipment you wish to return.

Please note that without this return authorisation number your device cannot be processed and delays may well occur. In addition, this number must also be referenced on all relevant documentation such as purchase orders, delivery notes, etc.

We thank you in advance for your cooperation.

Please return the completed check list to:
DILO Armaturen und Anlagen GmbH

E-Mail: repair@dilo-gmbh.com

Section 1: General information

Customer address:

Company:

Contact person:

Address:

Postal code / City:

Country:

Phone:

E-Mail:

Delivery address: (if different from customer address)

Company:

Contact person:

Address:

Postal code / City:

Country:

Phone:

E-Mail:



Section 2: Device specifications

Type:

Year of construction:

Serial-no.:

Operating voltage:

Reason for returning:

Repair

Maintenance

Retrofit

Calibration

Error description / Cause of malfunction

Section 3: Information on possible contamination of the device

Yes

No

Has the device/component been filled with any other gas than SF₆?

if **yes**, which gas has been filled in?

Does the device/component contain any SF₆ decomposition products?

Does the device/component contain any other decomposition products? Can the device be opened safely?



Section 4: Legally binding confirmation

Hereby I assure that the given information is correct and complete. The dispatch takes place according to the legal regulations (packaging, transportation and labelling included).

Name:

Date:

Signature:

You will find our current data privacy statement under: <https://www.dilo-gmbh.com/en/data-privacy>